




# EMERGENCY CONTACT & VISA INFORMATION

## CARRY WITH YOU

Please print and carry this sheet with you during your travel.

<b>TRAVEL ASSISTANCE</b>	
<b>*Only if your tickets and/or insurance were booked through Africa New Life</b>	
<p style="text-align: center;"><b>Corporate Traveler Travel Agency</b></p> <p style="text-align: center;"><b>24/7 Emergency Airfare Assistance</b> After-Hours and Weekends <b>+1 855 577-5685</b></p> <p style="text-align: center;">for chat assistance during your trip, <a href="#">download the travel support app – SAM</a></p> <div style="text-align: center;"></div> <p>During Regular Business Hours: Mon-Fri 8 AM-6 PM CST Dedicated agents: Damone Nixon and Mike Eberlin Office: +1 312 924-1258; Email: <a href="mailto:ANL@Ctagent.us">ANL@Ctagent.us</a></p>	<p style="text-align: center;"><b><u>IF YOUR FLIGHT IS DELAYED OR CANCELED:</u></b></p> <ol style="list-style-type: none"> <li>1) Use the Sam travel app to connect with Corporate Traveler for rebooking assistance.  -or-</li> <li>2) Call Corporate Traveler  -or-</li> <li>3) Self-advocate with an agent at the airport to reschedule your flight.</li> </ol> <hr style="width: 10%; margin: 10px auto;"/> <p>If your arrival time in Kigali changes by 30 minutes or more, please send a WhatsApp message to Lillian, Missions Coordinator Rwanda, with your new arrival time and flight number.</p>
<p style="text-align: center;"><b>Allianz Travel Insurance</b></p> <p>Policy type: World Travel Protection w/ Cancel Anytime and Emergency Medical</p> <p><b>My Insurance Policy number:</b> _____ (Found in the email sent to you)</p> <p style="text-align: center;"><b>1-800-654-1908</b> (toll-free domestic)</p> <p style="text-align: center;"><b>1-804-281-5700</b> (Collect, international)</p> <p><b>If your insurance is Volunteer Card Please contact:</b></p> <p style="text-align: center;"><b>1.844.359.0417</b> (within US/Canada)</p> <p style="text-align: center;"><b>00 1.443.275.6001</b> (International)</p>	<p style="text-align: center;"><b><u>CONTACT YOUR INSURANCE IF YOU NEED:</u></b></p> <p style="text-align: center;">Emergency medical or Dental Assistance Emergency medical transportation emergency Prescription Replacement Finding nearby, Pre-screened Medical Facilities in an Emergency</p> <p style="text-align: center;"><b><u>KEEP RECEIPTS TO LATER FILE A CLAIM FOR:</u></b></p> <p style="text-align: center;">hotels, meals, clothes, transport expenses due to an unexpected trip delay, baggage delay, or loss</p>



# AFRICA NEW LIFE

You will need this information to purchase your visa for **\$50 cash** at the Kigali airport.

Use the information below to register with the U.S. Embassy in advance of your trip at <https://step.state.gov/step>.

<b>RWANDA ENTRY VISA INFORMATION:</b>	
<b>Where you'll be staying in Rwanda: AFRICA NEW LIFE GUEST HOUSE KIGALI</b>	
<p><b>New Life Guest House Address:</b></p> <p>New Life Guest House KK29 Ave. KK27 Ave. Kagarama, Kicukiro Kigali, RWANDA</p> <p><b>Africa New Life Hospitality Manager:</b> Esther Karara – Cell: 250.788.442.650</p>	<p><b>New Life Guest House Physical Location (To describe to a driver/taxi):</b></p> <p>It is in Kigali City, Kicukiro District. Drive by Kicukiro Center. Turn opposite the Africa New Life Bible Church, Hospital, and Dream Center onto the stony road, and drive ~1/2k, the house is on the left side of the road, on a corner, and it is gated.</p>
<b>Contact Information while in Rwanda:</b>	
<p><b>Africa New Life Missions Manager:</b> Lillian Abatoni – WhatsApp/Cell #: <b>250.788.684.719</b></p>	<p><b>The United States Embassy in Rwanda:</b> Phone: 250.252.596.400 2657 Avenue de la Gendarmerie (Kacyiru) Kigali RWANDA</p>

*Africa New Life wishes you a safe and rewarding journey to Rwanda.*

If you need help and cannot get in touch with Africa New Life staff in Rwanda, our US team can be contacted.

<b>Africa New Life USA team contact:</b>	
<p><b>Alice Dupenthaler - Team Trips Coordinator</b> Phone: 503.906.1888 Email: <a href="mailto:alice@africanewlife.org">alice@africanewlife.org</a></p>	<p><b>Tricia Arias - Development Manager</b> Office: 503.924.6555 Email: <a href="mailto:tricia@africanewlife.org">tricia@africanewlife.org</a></p>
8 AM – 5 PM PST Monday - Friday	